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Closing Workshop for “Task 5: Preparation of Vulnerable Consumers Action Plan and Social Tariff Methodology in Electricity and Natural Gas Market”

Summary of the project and workshop:

Overall Project Objective is to improve the functioning of electricity and gas markets in line with EU requirements.

Project Purpose is to improve the capacity of EMRA by the development of a new performance-based tariff calculation mechanism, including a social tariff.

The project aims at three main **results**:

1. Methodology for performance-based tariff calculation is developed.
2. Energy market monitoring system of EMRA is improved.
3. EMRA’s capacity to regulate market through the use of performance-based tariffs is enhanced.

This is the second workshop under Task 5: “Preparation of Vulnerable Consumers Action Plan and Social Tariff Methodology in Electricity and Natural Gas Market”.

The objectives of the workshop could be summarized as:

- Present information on current implementation regarding vulnerable consumers.
- Analysis and evaluation of current vulnerable consumer groups and social tariffs implementations of Turkish tariff system.
- Receiving feedback from stakeholders about the vulnerable consumer Action Plan and social tariff methodology in electricity and natural gas market of Turkey.

This one-day workshop with the participation of EMRA, consumer organizations, distribution companies, retail companies and other related stakeholders such as Ministry of Family and Social Policies in order to present and discuss the outputs of Task 5 on current implementation regarding vulnerable consumers and to analyse and evaluate current vulnerable consumer groups and social tariff implementations of Turkish tariff system.

The Contractor will conduct the training via the ZOOM platform to facilitate wide attendance and enables interaction. There will be audio-based Turkish-English simultaneous interpretation available during the training.

Participants from EMRA, consumer organizations, distribution companies, retail companies, etc. are herewith invited to attend this workshop and to benefit from the ongoing work in the Tariff project for EMRA. The online workshop will be split into different sub-sessions with respect to the number of participants to manage the attendance effectively, totally limited with one-day.





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Initiation Workshop for “Task 5: Incorporating incentive mechanism into tariff structure to enhance innovation capabilities of regulated entities”

9 October 2020, Online ZOOM Meeting

AGENDA – 5.3 WORKSHOP		
Time	Agenda item	Presenter/Moderator
	Natural gas sector focus:	
10:00 - 10:15	1. Opening and Task summary	Wietze Lise, TL Eser Özdil, senior NKE
10:15 - 11:15	2. International Benchmarks a. Great Britain b. Italy c. Spain	Eser Özdil, senior NKE Giuliana Caponigro, Senior NKE Jose Manuel Menendez, Senior NKE
11:15 - 12:15	3. Turkey Case 4. Gap Analysis and Recommendations 5. Vulnerable Consumer Action Plan 6. Social Tariff Methodology and Recommendation of Other Complementary Regulatory Measures Needed to be Implemented by Other Stakeholders 7. Wrap-up and Q&A	Eser Özdil, senior NKE
12:15 – 14:00	<i>Lunch break</i>	
	Electricity sector focus:	
14:00 – 14:15	1. Opening and Task summary	Wietze Lise, TL Melih Durukan, senior NKE
14:15 – 15:15	2. International Benchmarks a. Great Britain b. Italy c. Spain	Melih Durukan, senior NKE Giuliana Caponigro, Senior NKE Jose Manuel Menendez, Senior NKE
15:15 - 16:15	3. Turkey Case 4. Gap Analysis and Recommendations 5. Vulnerable Consumer Action Plan 6. Social Tariff Methodology and Recommendation of Other Complementary Regulatory Measures Needed to be Implemented by Other Stakeholders 7. Wrap-up and Q&A	Melih Durukan, senior NKE





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Detailed Agenda for both Natural Gas and Electricity sectors

Session - 1: Opening and Task summary

- Topics that have been covered in Task 5 of the Tariff project to EMRA
- Definitions and taxonomy for the study
- Task implementation approach

Session - 2: International benchmarks

- Countries covered in detail: GB, ES and IT.
- For these countries the following information is presented:
 - their current regulatory framework,
 - financial measures,
 - key stakeholders,
 - risk assessment,
 - monitoring of usage of vulnerable tariffs, and
 - action Plan.

Session - 3: Turkey case

- For Turkey the following information is presented:
 - current regulatory structure,
 - questionnaire results,
 - financial measures,
 - key stakeholders,
 - risk assessment,
 - monitoring of usage of vulnerable tariffs, and
 - future expectations.

Session - 4: Gap analysis and recommendations

- Comparison of EU practices with Turkey practices to identify the gaps.

Session - 5: Vulnerable Consumer Action Plan

- Two possible scenarios are compared: Direct support scenario and Social tariff scenario.
- Business models including Stakeholder roles and responsibilities with respect to scenarios.

Session - 6: Social Tariff Methodology and Recommendation of Other Complementary Regulatory Measures Needed to be Implemented by Other Stakeholders

- Comprehensive conclusion including recommendations and scenario analysis.
- Legal recommendations per scenario.

Session - 7: Wrap-up and Q&A

- Discussing the as-is status of consumer action plan and social tariff methodology with Stakeholders and future expectations.
- Handling additional comments and questions, if any.

